



# 2021 Annual Report

Reflecting on Resilience and Achievements: Navigating the Challenges of 2021

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## Abbreviations and Acronyms

• AIDS	Acquired Immuno Deficiency Syndrome
• BDU	Business Development Unit
• CIVINET	CIVITAS National Network
• CSE	Comprehensive Sexual Education
• CP	Child Protection
• DSA	Drug and Substance Abuse
• ECOZI	Education Coalition of Zimbabwe
• FACET	Farming Communities Education Trust
• FOCASS	Forum of College Authorities' Platform on Students' Sexual and Reproductive Health
• GBV	Gender Based Violence
• GEAR	Girls Education Advocacy in the Region
• GPE	Global Partnership for Education
• GT	Graduate Trainee
• HIV	Human Immuno Virus
• ICASA	International Conference on AIDS and STIs in Africa
• LCC	Local Coordinating Committee
• LEAD	The Leadership Exploration And Development
• LRF	Lgal Resources Foundation
• M & E	Monitoring and Evaluation
• MOHCC	Ministry of Health and Child Care
• MoU	Memorandum of Understanding
• NAC	National AIDS Council
• NAQEZ	National Action for Quality Education in Zambia
• NCC	National Coordinating Committee
• PCC	Provincial Coordinating Committee
• PDC	Provincial Development Coordinators
• PPE	Personal Protective Equipment
• PRIMASYS	Primary Health Care Systems
• PSEA	Prevention of Sexual Exploitation and Abuse
• PSZ	Population Sevices Zimbabwe
• PZAT	Pangaea Zimbabwe AIDS Trust
• REAPS	Sexual and Reproductive Health Education and Advocacy Project
• RHRN	Right Here Right Now
• SADC	Southern African Development Community
• SAIH	Norwegian Students and Academics International Assistance Fund
• SASA	Start, Awareness, Support and Action
• SRHR	Sexual and Reproductive Health and Rights
• SGBV	Sexual Gender Based Violence
• SIDA	Swedish International Development Cooperation Agency
• SRC	Students Representative Council
• STI	Sexually Transmitted Infection
• UNFPA	United Nations Population Development Fund
• UNOPS	United Nations Office for Projects Services
• VFU	Victim Friendly Unit
• WHO	World Health Organisation
• ZNFPC	Zimbabwe National Family Planning Council
• ZWLA	Zimbabwe Women Lawyers Association
• ZRP	Zimbabwe Republic Police

# FOREWORD



## Navigating Challenges, Driving Change: Reflections on 2021

It is with great pride and gratitude once again that I present SAYWHAT's Annual Report for the year 2021. This past year has been marked by unprecedented global events, with the COVID-19 pandemic and its consequential economic crisis presenting extraordinary challenges to public health in Zimbabwe and worldwide.

Throughout this tumultuous year, SAYWHAT has remained steadfast in its commitment to supporting young people in Zimbabwe as they navigate the complexities of the health landscape. We have tirelessly worked towards increasing access to education, improving health outcomes, and advocating for evidence-based policies that address the unique needs of young people in our country.

This report provides an in-depth reflection on the successes, challenges, and opportunities that have shaped our journey over the past year. It highlights the collaborative efforts of our dedicated team, funding partners and stakeholders within the public health community. Together, we have implemented a comprehensive strategy for sex education, embracing innovative approaches such as telemedicine to strengthen health systems and ensure equitable access to healthcare services for all young people, particularly those in tertiary institutions.

As we turn our gaze to the future, we recognize the ongoing impact of the COVID-19 pandemic and the work that lies ahead. We acknowledge that there is much to be done to build upon our progress thus far. However, we are confident that through dedicated action, collaboration, and a shared commitment, we can continue to improve health outcomes and promote the overall well-being of young people.

We extend our deepest gratitude to all those who have supported our mission, including our devoted staff, passionate volunteers, and invaluable partners. Through your unwavering support and shared vision, we can drive lasting change and promote health equity for young people in Zimbabwe and beyond.

Together, let us continue our journey of empowerment, advocacy, and innovation as we strive to create a brighter, healthier future for all.

With sincere appreciation,

**Mrs. Mungofa**  
**Board Chairperson**

# Letter From the Executive Director



## Reflecting on Resilience and Achievements; Navigating the Challenges of 2021

As we reflect on the year that unfolded, 2021 was a year unlike any other, presenting unforeseen challenges and uncertainties for youth worldwide due to the ongoing COVID-19 pandemic. However, even amidst these difficulties, SAYWHAT has remained steadfast in our commitment to empowering young people and promoting their sexual and reproductive health.

Throughout 2021, SAYWHAT made significant strides in strengthening our work and expanding our reach. We forged partnerships with two new development organizations, focusing on tuberculosis and regional education advocacy. These collaborations, particularly through the Girls Education Advocacy in the Region (GEAR) project, have positioned us to enhance our advocacy efforts in the SADC region, amplifying our impact on education and health.

Internally, we have identified areas of improvement, acknowledging the need to enhance our handover and takeover processes within the HR department, given the staff turnover experienced during the year. Additionally, we have prioritized resource mobilization, dedicating efforts through our Business Development Unit to secure additional resources and partnerships to foster growth and sustainability. Simultaneously, we have embarked on formulating a new strategy that outlines our ambitions at both national and regional levels, envisioning a future where generations of young people are equipped with the knowledge to enjoy their health rights and lead healthy lives.

Despite the challenging environment, SAYWHAT remains uniquely positioned to provide essential information on sexual and reproductive health to young people. We take great pride in our achievements in 2021, as we continue to make a meaningful impact on the lives of young people across Zimbabwe and the SADC region.

As we navigate the complexities of the ongoing pandemic, we extend our gratitude to all those who have supported us throughout this journey. Your unwavering dedication and commitment have played an instrumental role in our success.

Looking ahead, we remain steadfast in our commitment to young people, their well-being, and their empowerment. Together, we will continue to drive positive change, ensuring that every young person has access to comprehensive sexual and reproductive health information and services.

**Executive Director,  
Jimmy Wilford**

# Letter From the NCC Chairperson



## NAVIGATING THE CHALLENGES OF 2021

Reflecting on 2021, it is impossible to overlook the numerous challenges that young people have faced due to the ongoing COVID-19 pandemic. The impact on mental health has been particularly devastating, with anxiety, depression, and post-traumatic stress affecting a significant number of us. Additionally, access to vital sexual and reproductive health and rights (SRHR) services has been compromised, and the alarming surge in gender-based violence (GBV) has disproportionately affected young women and girls. Disturbingly, we have also witnessed an increase in suicides and early childhood marriages, underscoring the urgent need for mental health support and services.

Amidst these unprecedented challenges, SAYWHAT has remained steadfast in our commitment to enhancing the overall sexual and reproductive health of young people in Zimbabwe and the wider Southern African Development Community (SADC) region. Our unwavering dedication is demonstrated through our various interventions aimed at providing young people with unfettered access to comprehensive SRHR information, education, and services.

Through concerted efforts, SAYWHAT has strived to bridge the gaps caused by the pandemic and ensure that young people's SRHR needs are met. We have implemented innovative approaches to address the limitations posed by the restrictions, leveraging technology to reach and engage with young people remotely. This has enabled us to provide critical SRHR information, promote awareness, and offer support during these challenging times.

We have also actively advocated for the inclusion of mental health support within the broader SRHR framework, recognizing the intrinsic connection between mental well-being and reproductive health. By establishing partnerships and collaborating with like-minded organizations and stakeholders, we have amplified our collective voice and advocated for the provision of comprehensive mental health services that address the specific needs of young people.

Looking ahead, SAYWHAT remains resolute in our commitment to advancing comprehensive SRHR education and services, particularly as we navigate the ongoing impact of the COVID-19 pandemic. With your continued support, we are confident that we can surmount these challenges and create a future where young people are empowered, healthy, and free to exercise their rights.

Thank you for your unwavering support.

**Panashe Chandiwana**  
National coordinating committee (NCC) Chairperson

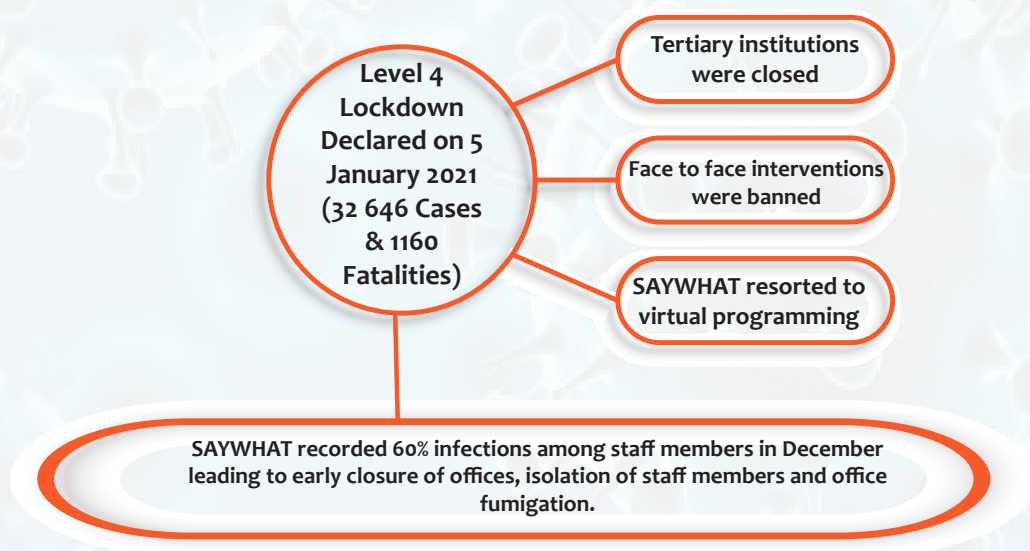


# KEY HIGHLIGHTS OF 2021

## Forging Ahead Amid Crises

2021, like the year before was a difficult year to operate and achieve impact for SAYWHAT or any civil society organization. Although the challenges presented by the COVID-19 pandemic persisted, SAYWHAT took key lessons from its 2020 experience and made some adjustments that ensured that it delivered its programming objectives better.

### Impact of the COVID-19 Pandemic



The organization distributed Personal Protective Equipment (PPE) to 14 universities with support from UNFPA to beef up their resources in preventing the further spread of COVID-19.

# Expanding funding base and programming scope

To consolidate its financial resource base, SAYWHAT managed to access two new funding grants. The first (STOP TB) is being supported by United Nations Office for Project Services (UNOPS) and is focused on access to youth friendly TB services and elimination of integrated TB and HIV stigma. The second one, the Girls Education Advocacy in the Region (GEAR) project is supported by OXFAM IB under the Global Partnership for Education (GPE), is focused on regional advocacy to ensure inclusive and equitable access to quality education for young women and girls. The GEAR project is being implemented in partnership with three alliance partners which are Farming Community Educational Trust FACET in Zimbabwe, National Action for Quality Education in Zambia (NAQEZ) and Girls Activist Youth Organization GAYO in Malawi. These programs have expanded SAYWHAT's scope into the region and will provide the needed leverage for the organisation to consolidate its programming into the SADC region. Furthermore, four programs were also successfully extended, and these include the Action for Choice , REAPS , LEAD and SPOTLIGHT .

## Establishing a Team Fit For Purpose

To navigate the challenging context, SAYWHAT embarked on a right sizing process that saw structural changes within programs and the hiring of skilled staff for some portfolios to strengthen efficiency. This saw improvements in organisational systems and the ability to serve the young people better.

OUR WORK IN 2021.



# Information & Knowledge Sharing

SAYWHAT facilitates information and knowledge sharing as part of its key strategies to address SRHR issues for students and youth.



**64**

Dialogue Sessions

**917** young people

Reached

## Issues Discussed

Mental Health, Managing Heartbreaks, Climate Change And SRHR, Men As Victims Of SGBV, Unpacking STIs, 16 Days Of Activism Against GBV and Sexual Consent, Relationships, Prevention of Sexual Exploitation and Abuse (PSEA), contraception & negotiation for safer sex.



World Contraception Day

**60**

participants



**11**

Shows

**5031** Young People

Reached

Online Shows

## Topics Discussed

Condom Use, Suicide prevention, Safe Abortion, International Day of The Girl Child, intergenerational relationships, Impact of the internet on children, sexual harassment



## National Quiz Competitions

The organization through support from the Embassy of Sweden in Zimbabwe hosted the annual university quiz competitions at the studio of choice. Twelve state universities and 1 private university participated.

### Competing Institutions

- GSU
- BUSE
- UZ
- CUT
- MUAST
- MSUAS
- HIT
- NUST
- MSU
- GZU
- AU
- LSU

**WINNER**  
GWANDA STATE UNIVERSITY  
(GSU)

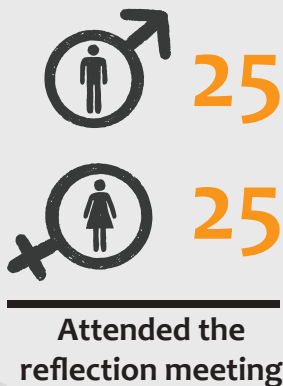
### Thematic Areas

- STIs
- HIV
- AIDS
- GBV
- PSEA
- COVID-19
- DSA
- Climate Change
- Mental Health



## The SASA Project on Sexual & Gender Based Violence (SGBV)

SAYWHAT implemented this initiative which is funded by UNWOMEN to address SGBV issues in the Hopely community. The project facilitated a reflection meeting that focused on progress review on implementation and the effects of COVID-19. SAYWHAT also supported the placement of billboards with information on SRHR. The billboards also sought to publicise the call centre as well as information on where to seek SGBV services.



7 Radio Programmes  
Covering 10 Topics

**SASA! Together**  
Preventing Violence Against Women and HIV

“Tikabatana tese tinopedza mhirizhonga kumadzimai nevanasikana munharaunda yedu”

For Help/Assistance Call  
**577**

Spotlight Initiative  
Initiated by the European Union and the United Nations

UN WOMEN  
United Nations Entity for Gender Equality and the Empowerment of Women

SAYWHAT  
Supporting Women's Empowerment and Resilience

Supported by  
Sweden Sverige

Askeland Media  
+263 772 148 709

### Outdoor information sharing

To expand information and knowledge sharing to citizens in the various communities, SAYWHAT supported the placement of billboards with information on SRHR. The billboards also sought to publicise the call centre as well as information on where to seek SGBV services.

# Capacity Building and Strengthening

In 2021, SAYWHAT strengthened the capacities and competencies of 114 958 young people in SRHR. This was achieved through trainings, dialogues, talk shows, and competitions implemented across various tertiary institutions in Zimbabwe. These were mostly implemented virtually due to COVID-19 with a few face-to-face interactions in times when the environment allowed.

## Peer Educators Trainings



Peer  
Educator  
Training

**560**  

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**Trained**

In

**14**

Tertiary  
Institutions

## Comprehensive Sexuality Education

Comprehensive sexuality education (CSE) is a curriculum-based process of teaching and learning about the cognitive, emotional, physical, and social aspects of sexuality. It aims to equip children and young people with knowledge, skills, attitudes, and values that will empower them to: realize their health, well-being, and dignity; develop respectful social and sexual relationships; consider how their choices affect their own well-being and that of others; and understand and ensure the protection of their rights throughout their lives.

**52 776** Young People Were Reached With Comprehensive Sexuality Education

## University Orientations.



Online Orientations

Information on University structures, Policies Faculties Srhr issues Other life skills

Bindura University of Science Education (BUSE)

National University of Science and Technology (NUST)

Furthermore, the facilitators unpacked Mugota and Web of Life structures and urged the new students to join and be active members. A total of 68 students were reached through this event.

## Training of Student Leaders

National Coordination Committee (NCC) 12 newly elected members

### Topics Covered

Leadership, strategy and strategic thinking, movement building, student engagement at campuses, and promotion of SRH clubs at universities. SAYWHAT structures, projects, emotional intelligence, qualities of good leadership, setting goals, grooming and etiquette, media engagement and fundraising

Also trained on similar topics were 42 young leaders in Student Representative Committees, Local Coordinating Committees (LCC), NCC and Provincial Coordinating Committees (PCC).

# Advocacy & Policy Lobbying

SAYWHAT's work is rooted in influencing and changing policies and practices to ensure improved services and access and protection of rights for youth and students. Some of the activities towards the achievement of this strategy are outline in the section.

## Forum of College Authorities' Platform on Students; Sexual and Reproductive Health (FOCASS)

To engage directly with key college-based decision makers, SAYWHAT held two Forum of College Authorities' Platform on Students' Sexual and Reproductive Health (FOCASS) meetings with the support of UNFPA.

Attendees	Objective	Discussion
<ul style="list-style-type: none"> <li>• 28 College Focal Persons</li> <li>• 42 health professionals</li> <li>• 14 universities</li> </ul>	<ul style="list-style-type: none"> <li>• discussing the impact of COVID-19 and its impact on access to SRHR and other health-related services at colleges</li> </ul>	<ul style="list-style-type: none"> <li>-following the guidelines of the MOHCC and WHO to curb the spread of the virus</li> <li>-implementing blended learning which infused both online and face to face lessons on a rotational basis</li> <li>-supporting students' vaccination &amp; temperature checks, sanitizing and practicing social distancing</li> </ul>

The meeting led to the procurement and distribution of Personal Protective Equipment (PPE) to the 14 colleges funded under UNFPA through the REAPS project.

## High Level Meetings on Prevention of Sexual Exploitation & Abuse (PSEA) and Sexual Harassment (SH)

Two meetings on PSEA and SH were conducted with support from UNFPA.

Attendees	Discussion
<ul style="list-style-type: none"> <li>• Focal Persons, Student Representatives</li> <li>• Deans Of Students</li> <li>• Relevant Stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>-SAYWHAT should contextualize the training of peer educators to coincide with annual opening calendars for teachers, agricultural, polytechnic colleges, and universities.</li> <li>-Implement comprehensive sexual harassment complaints and whistle blowing mechanisms on and off campuses.</li> <li>-Address PSEA in communities and work-related learning spaces.</li> <li>-Colleges were encouraged to scale up financing of health and life skills development be proactive in addressing sexual harassment and exploitation in colleges</li> </ul>

### Power Talks

The Power Talks is a platform for individual young people to address identified problematic issues that they would want the decision-makers to be aware of and act on. Issues covered under the power talks include GBV, HIV and AIDS. As part of the power talks, a representative from Uganda was recorded at the ICASA conference advocating for her government to improve access to SRH and HIV services for young people, especially contraceptives. In addition, from Kenya also shared issues affecting SRH and HIV in their country which are lack of access to services such as abortion, contraceptives (condoms) and high costs of alternatives that cannot be afforded by young people.

### The Pill

The Pill is a studio-based production whose main purpose is to tackle current affairs and provide solutions to concerns raised. The show was conducted bi-weekly and touched on a wide range of issues, particularly parliament decisions that had a bearing on SRH. It was also used as a tool to raise awareness on mental health issues towards the prevention of suicidal tendencies and associated effects. In total 818 viewers were reached through the screened episodes.

### In Her Time Talk Show

SAYWHAT produced the 'In Her Time' talk show that was created as a platform that provides a safe space for young women to speak about issues affecting their health and their contribution to the development societies and their own growth.

1400  
views

#### Discussion

- Safe abortion Laws
- Comprehensive Sexual Education
- Gender equality



# Campaigns and Convenings

In the work of SAYWHAT, leading campaigns and convening various spaces is strategic in supporting information sharing and advocacy targeted at influencing responses and interventions on SRHR for youth and students. This section details some of the campaigns and organising that SAYWHAT coordinated in 2021.

## Mugota

As part of its efforts to engage with males as a strategic partner in addressing various SRHR challenges, SAYWHAT has a platform called Mugota. This is where all young men who are part of the SAYWHAT membership discuss issues affecting their SRHR.

8 877

Young Men Engaged

## Virtual Interface with Voices of Adolescents and youth (VIVA) Dialogue

This VIVA dialogue was organised by the Embassy of Sweden in Zimbabwe to engage young people on factors affecting their access to health services.

Topics: Christian Perspectives on access to SRH services and the Relationship Between Dressing on Sexual Harassment



16

Participants

3

Panelists

1

Moderator

GBV Campaign  
in Masvingo

GBV Concert in the Studio  
of Choice

 5700

## Colour Festival and Orathon

The Bindura University of Science Education hosted a colour festival and marathon in November 2021 in solidarity with the 16 days of activism against GBV.



## Condomize Campaigns and Condom Distribution

SAYWHAT produced and broadcasted online CONDOMIZE shows. The virtual CONDOMIZE! Campaigns were aimed at promoting correct and consistent condom use and promoting safer sex among young people, to prevent STIs, HIV and unintended pregnancies.



All CONDOMIZE! Sessions were run under the ‘**Don’t Compromise, Condomize!**’ and ‘**Safer Sex is more Fun**’ themes. More than **162 000** views were recorded from shows broadcasted during this reporting period. Three (3) edutainment video and audio episodes were produced and broadcasted on radio and Facebook in June. These were a promotion of the popular Zim-Dancehall genre CONDOMIZE riddim which was produced in December 2020, where more than 15 artists featured, to elevate condom uptake and safer sex practices. The audio version was aired on national broadcasters ZiFM and Star FM; both being Zim-Dancehall concentrated stations that are followed by mostly young people in the country. Live streaming was also done on SAYWHAT social media platforms.

Among the engaged performers was Alick Macheso a renowned musician who offered an outstanding performance which drew multitudes of viewers. Resultantly, the campaigns facilitated distribution of 100 000 condoms throughout 2021.



### ICASA Conference

The 2021 International Conference on AIDS And Sexually Transmitted Infections in Africa (ICASA) conference was held in Durban, South Africa. SAYWHAT supported 50 young people to attend.

#### Focus Of The Conference

- Discussing and amplifying youth leadership and innovation in HIV response.
- Sharing best practices on SRH and HIV management techniques.
- Building the capacity of young people on policy.
- Advocacy and programming on HIV.
- Fostering a culture of meaningful engagement and leadership in HIV, SRH, GBV, Mental health and Drug and Substance Abuse (DSA) matters.

Presentations, dialogues and question and answer sessions were used as means of information delivery during the conference proceedings. The conference also observed that ending HIV and AIDS should start with respect for young people’s sexual and reproductive health rights which include the age of consent to sex and marriage.



### Focal Persons Meeting

SAYWHAT engages college authorities as it implements its activities in tertiary institutions. This creates an enabling environment for students to access high-quality services as well as ensure sustainability of programs.

Attendees	Discussion
<ul style="list-style-type: none"> <li>• 21 focal persons from HEIs</li> <li>• SAYWHAT</li> </ul>	<ul style="list-style-type: none"> <li>• The new strategic direction of SAYWHAT</li> <li>• Structural adjustments of the organization in which Graduate Interns (GTs) were being brought in to be ambassadors of SAYWHAT</li> </ul>

# Access to Services and Commodities

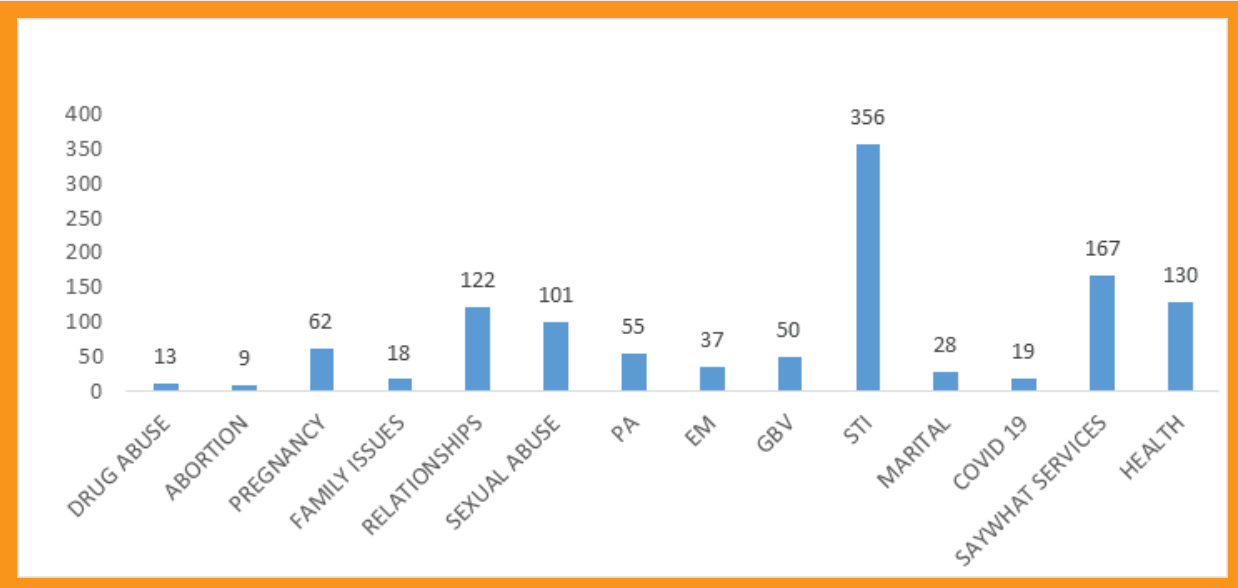
SAYWHAT's work is designed to ensure that students and youth' access to services and commodities is improved to reduce their vulnerability to SRHR challenges. SAYWHAT facilitated access to SRH services for young people through the referral system model via the Call Centre, Resource Centres, and Individual Peer Educators.



## The Call Centre

In 2021, a total of **8 327** calls were received through the call centre. During the reporting period, there was a rise in GBV cases, especially in the Manicaland province followed by Harare province. Most gender-based violence cases according to the client calling were attributed to alcoholism and substance abuse. However, the call centre utilized Zimbabwe Women's Lawyers Association (ZWLA) as the most responsive referral organisation when addressing Gender-based Violence cases. The Call Centre also made referrals to Zimbabwe Republic Police Victim Friendly Unit (ZRP VFU) in cases where the provincial offices for ZWLA were not located. The age group which dominated in reporting Gender-Based violence cases was between 18-35 years.





### Distribution of Calls by Case Type

#### Resource Centre and Peer Educator Referrals

In 2021, **17 199** young people accessed services from college clinics through SAYWHAT peer educator referrals and others which were initiated from the resource centres. The services facilitated access to sanitary wear, family planning, HIV testing and treatment, STI screening and treatment, GBV counselling, Anti-Retroviral Therapy, general counselling, and mental health support.



# Research and Documentation

## Research Training

Under the LEAD project funded by SAIH, SAYWHAT improved the competencies of 20 young people from UZ, BUSE, NUST and MSU in research methodologies. 10 pieces of research were produced with different topics which include;

- **“We do not treat demons here”:** Access to health care services for men who have sex with men. (MSM).
- **The nexus between bride-price and women’s unpaid care work responsibility in Seke rural district.**
- **Zimbabwe and ‘The role of Parliamentarians in promoting access to adolescent’s sexual reproductive health rights: A case of Portfolio Committee on Health and Child Care in Zimbabwe’.**

## Youth Participation

SAYWHAT has continued to play a leading role in linking up students and young people to key SRHR processes and platforms so that they meaningfully contribute to their development.

**100**

Students Mobilised  
for NAC CSE Training

**120**

Mobilised for female  
condom training

**80**

Female students for  
the Depivirine Ring  
Training,

Over  
**200**  
students

Participated in the sexual harassment  
consultative meetings by the  
parliamentary committee on higher  
and tertiary education

Through SAYWHAT projects, students are currently playing a central role in the generation of online content for wider sharing on its social media platforms.

## Child Protection

SAYWHAT's work has been expanding to focus on child protection. In 2021, the organization invested in training all staff members on child programming and case care management to ensure proper handling and management of Child protection issues raised through the call centre and during college and community activities/interventions.

## Mental Health Management

The organization has been observing an alarming rate at which mental health issues are affecting students in tertiary institutions. Through the call centre, SAYWHAT has handled significant cases of a mental health nature. The main causes of mental health issues among students are related to drug and substance abuse, relationship issues popularly referred to as "Mjolo", as well as economic difficulties and related stress. Many suicide cases were recorded in 2021 which is a big cause for concern for SAYWHAT and tertiary institutions. Through the new SAYWHAT strategic plan (2022-2024), the organization seeks to strengthen Mental Health programming for students and young people for positive outcomes.

## Staff Development

The organization invested in building the capacities of staff members in key areas relevant to the work of SAYWHAT. Team members took part in the following training:


Output Indicator	Planned	Actual
Number of staff trained in National Case Management	33	33
Number of staff trained in GBV	25	25
Number of staff trained in PRYMASYS	33	33
Number of staff trained in Theory of Change Model	22	22
Number of staff trained in Stress Management	33	33
Number of staff trained in Communication Strategy	20	20






## PARTNERSHIP AND COORDINATION






The organization worked with and through other organizations to achieve its mandate across provinces, at national and at regional levels. This enabled young people to access health services across all institutions. The table below outlines the partnerships that facilitated the work of SAYWHAT in 2021.



# Partnership and Coordination

Name of partner	Focus Area	Description of partnership	Results
	Custodian of Tertiary institutions in Zimbabwe	The Ministry gives SAYWHAT the mandate to operate in tertiary institutions in Zimbabwe.	Facilitated the distribution of COVID-19 PPE to affected colleges and supported the review of PSEA and SH Guidelines for Tertiary institutions.
	Mandated to promote the health and quality of life of the people of Zimbabwe	SAYWHAT complements the Ministry's efforts in promoting the health of students and young people in Zimbabwe.	<ul style="list-style-type: none"> <li>-Facilitated the training of 120 student Peer Educators on Female condom use.</li> <li>-Coordinated 4 ASRH Coordination Meetings for 2021 at Provincial and National levels.</li> <li>-Recognized SAYWHAT as a creative partner on young people's health promotion based on virtual CONDOMIZE! Campaigns hosted in 2021.</li> <li>-Service provision to young people referred through college clinics.</li> </ul>
 <p>Ministry of Women Affairs, Communities, Small and Medium Enterprise Development</p>	Gender Coordination	SAYWHAT complements the Ministry's efforts in promoting gender equality and emancipation of women and girls.	<p>SAYWHAT is part of Gender Coordination Committees/structures at the Provincial and National Levels facilitated by the ministry.</p> <p>The Ministry facilitated online dialogues on Gender and GBV issues on student WhatsApp platforms.</p>
	Coordination of the National HIV and AIDS response.	NAC supports the implementation of HIV programmes in tertiary institutions through SAYWHAT.	<p>Supported and facilitated Peer Education training, Radio Sessions, and Online Dialogues for tertiary students.</p> <p>Supported and facilitated the CSE Training for colleges in the Southern and Northern Regions of Zimbabwe reaching out to 100 students (50 male; 50 female)</p> <p>Participated in Health Fairs and Awareness Campaigns in selected colleges hosted by SAYWHAT. E.g. NUST, UZ, BUSE, and CUT.</p>

Name of partner	Focus Area	Description of partnership	Results
 <p>ZIMBABWE NATIONAL FAMILY PLANNING COUNCIL</p> <p>Family Planning: It's Your Choice</p>	<p>Family Planning and Coordination</p>	<p>SAYWHAT complements the efforts of the ZNFPC in promoting and availing contraceptives to students and Young People.</p>	<p>Facilitated during SAYWHAT peer education training.</p> <p>Facilitated Contraception sessions during online dialogues done on WhatsApp and the Zoom platform.</p>
 <p>"ZERO TOLERANCE TO VIOLENCE AGAINST WOMEN AND GIRLS"</p> <p>MUSASA</p>	<p>-Prevention of Gender-Based Violence, -Protection from Sexual Exploitation and Abuse -Safe shelter provision for survivors of GBV</p>	<p>Musasa has been a SAYWHAT Call Centre referral point for all cases related to Domestic Violence and GBV.</p>	<p>Peer educators training facilitation on gender-based violence, and PSEA.</p> <p>WhatsApp dialogue sessions on GBV were conducted.</p> <p>Service provision to GBV referrals made through the Call Centre and Resource Centres.</p>
 <p>Victim Friendly Unit</p>	<p>Protection of survivors of GBV, Legal advice and Legal recourse for survivors of GBV</p>	<p>SAYWHAT Call Centre Referral Support</p>	<p>Service provision to GBV cases from the SAYWHAT Call Centre which needs legal recourse.</p>
 <p>ARC</p> <p>After Rape Care (Adult Rape Clinic)</p>	<p>Protection and support for survivors of Sexual Gender-Based Violence.</p>	<p>SAYWHAT referral point for cases related to sexual and gender-based violence. E.g. Rape</p>	<p>Facilitated online dialogues on SGBV on Positive Choices WhatsApp Group reaching out to 1, 716 students in 10 State Universities.</p> <p>Provided SGBV information during SAYWHAT college and community campaigns.</p>
 <p>ZACH</p> <p>Zimbabwe Association of Church Related Hospitals</p>	<p>GBV SRH services provision</p>	<p>SAYWHAT mobilized students to participate in ZACH supported Peer Education Training in selected colleges.</p>	<p>Facilitated in 3 trainings – 120 peer educators were trained</p>

Name of partner	Focus Area	Description of partnership	Results
	<p>Capacity Building on new HIV Prevention methods literacy.</p>	<p>PZAT is in the process of entering into an MoU with SAYWHAT. The MoU speaks to the activities intended by PZAT in tertiary institutions and expected roles for SAYWHAT.</p>	<p>Trained 120 female students on PREP products and HIV prevention. The trained female students were made institutional ambassadors.</p>
	<p>SRH Service Promotion and Provision</p>	<p>-SAYWHAT invited PSZ to provide SRH services (HIV testing and treatment services, contraception, and Information dissemination) during face-to-face campaigns. -PSZ is a key referral point for HIV related services reported at the SAYWHAT Call Centre.</p>	<p>Facilitated HIV related sessions during online dialogues. SRH service provision during the HIT Health Expo and the BUSE Colour Festival.</p>
	<p>Women empowerment</p>	<p>New Partner</p>	<p>Conducting the “What Women Want Campaign”.</p>
	<p>Legal aid for survivors of SGBV.</p>	<p>LRF is in the process of entering into an MoU with SAYWHAT which will see the two organizations utilizing each other’s key competencies to increase student access to legal services related to GBV and SRH.</p>	<p>LRF invited SAYWHAT to its Project Inception Meeting held at the Women’s University in Africa in December 2021.  The partnership is expected to see more students being assisted legally on SRHR and GBV related issues.</p>
 <p>Ministry of Lands, Agriculture, Water, Climate and Rural Resettlement</p>	<p>Custodian of Colleges of Agriculture</p>	<p>The organization complements the ministry’s effort of ensuring access to land, water, and agricultural support to fight hunger through educating young people to live healthy and contribute positively to national development.</p>	<p>The ministry approved SAYWHAT operational space in all colleges of agriculture in Zimbabwe.</p>

# Risk Management

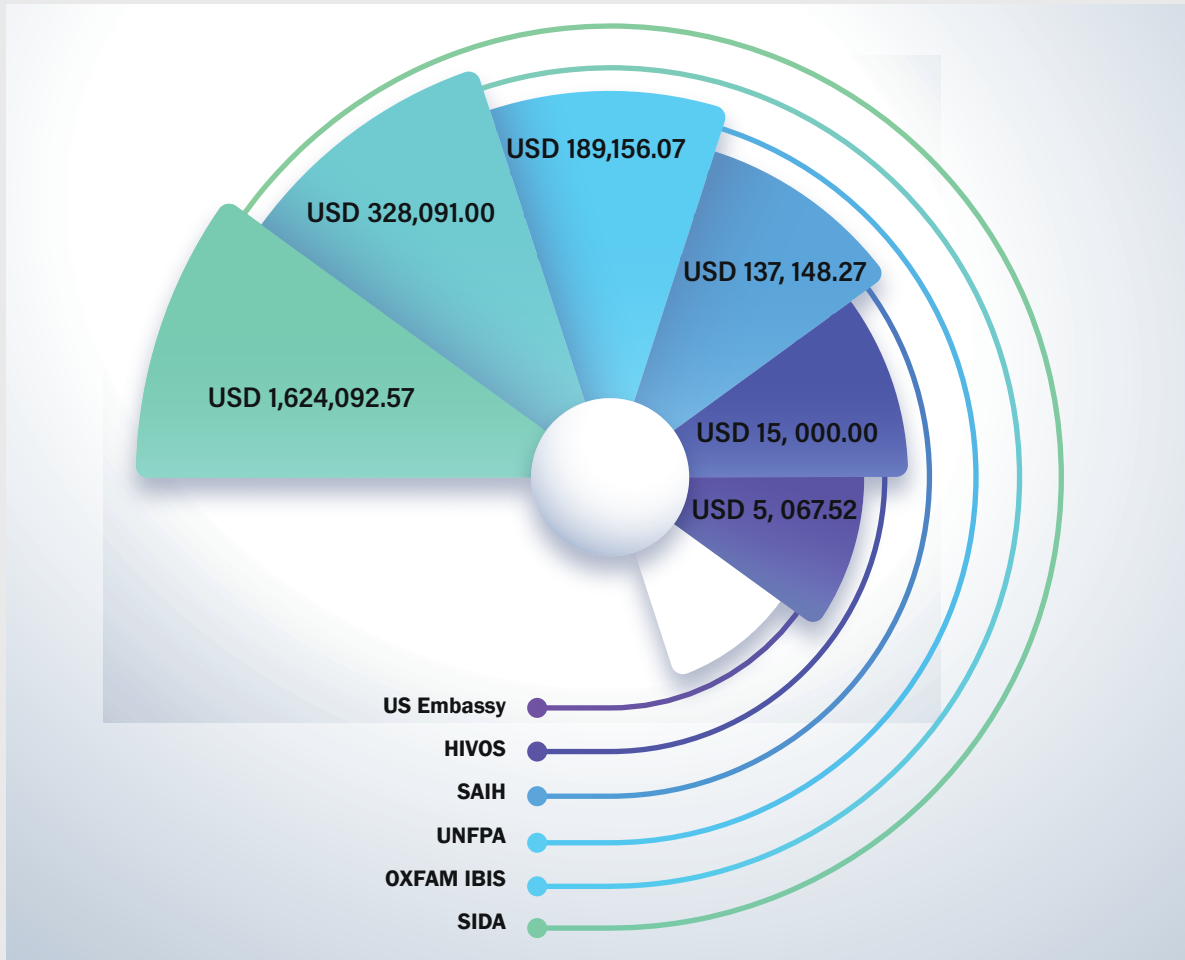


Risk	Description	Mitigation
Fraud, Theft or Corruption	Due to economic challenges facing the country, SAYWHAT is also exposed to such risks. However, the organization opposes any form of bribery, theft, and corruption.	SAYWHAT has internal systems of control in place to safeguard staff and organizational resources against theft, fraud, and corruption. Staff are continuously trained to ensure that they adhere to and uphold the expectations of the organization. When engaging new staff, SAYWHAT conducts verifications to ensure that new members engaged are not former offenders or potential risks in the form of fraudsters, thieves and corrupt. The organization is also making concerted efforts to set up tip client feedback mechanisms that will serve as reporting channels for the public in case fraud, theft and corruption incidences are detected.
Operation Model	COVID-19 effects, IT policies, Governance, and organizational processes	Though improvements are required, SAYWHAT remained operational during the COVID-19 pandemic peak through hybrid programming techniques. The Call Centre model ensured that the organization was constantly in touch with beneficiaries and providing services through referrals. Relevant tools and support were given to staff for them to remain engaged in their work and guided by existing organizational policies to guard against cyber risks.
Politics	Political interference, Accountability, and organizational mandate	SAYWHAT has remained focused on the mandate of ensuring young people attain positive health outcomes and resultantly become contributing members in the development of their communities. The organization has also ensured accountability through sharing of reports, work plans and involvement of relevant government structures in the implementation of its programs at all levels.
Staff retention and recruitment	Staff engagement, retention, and compensation	SAYWHAT remains committed to serving the best interests of its employees to aid productivity. The organization continues to build the capacity of employees through training and other relevant sessions. The Human Resources Department continues to spearhead the recruitment of the best candidates in the organization and implement informed staff retention mechanisms. Support has been provided towards COVID-19 through testing, social distancing, and connectivity so that all workers remained connected and deliver the best of services to the young people.
Protection of young people	SAYWHAT works with young people in and out of tertiary institutions and it is its mandate to ensure that they are protected from all forms of abuse and exploitation.	The organization has developed PSEA guidelines to ensure the target group is protected from sexual harassment. Referral structures have also been strengthened at the college level and SAYWHAT staff trained for effectiveness.

Risk	Description	Mitigation
Inflation	The price increase, especially on ZWL, affected activities implementation as the prices were changing on daily basis. Service providers were charging in ZWL and converting it using the interbank rate which is different from the black market rate. This implies that the value for money concept has been distorted.	The organization purchased goods in USD where prices are cheaper than the local currency due to service providers adopting the black-market rate.
Exchange Rate	SAYWHAT experienced exchange rate losses from other funding partners because of changes in exchange rates.	The organization resorted to combining activities as a cost-cutting measure to ease exchange loss. Budget realignments was another strategy used to cushion the deficit.
COVID-19	The continuation of lockdown restrictions which has hindered the implementation of physical activities has affected the implementation of activities.	The organization ensured that we fully adopted the virtual programming coupled with the construction of a studio to aid virtual programming.
Compliance Operational Risk	The organization compliments government efforts in all its work and is therefore expected to abide by the regulations provided.	In 2021, the government through Provincial Development Coordinators (PDC) introduced that all NGOs should report to Provincial Offices for them to be allowed to operate. One of the advantages that we use was that we are registered as a PVO which was required for allowing NGOs to operate. The organization managed to get an approval letter of operating in Harare from PDC.
Monetary Policy	The turbulent operating environment in Zimbabwe has resulted in changing policies that refund IMMT.	The organization has recovered the 2 % tax charged in 2021.
Sustainability	The organization operates wholly on donor funding hence the need to come up with measures to diversify funding sources.	There is a need for coming up with a fundraising strategy that includes sources of funding other than donors' perse.

# Financial Highlights

During the year under review, SAYWHAT received funding from the following partners.



# Conclusion

The A4C project was initially limited to only 10 State Universities, despite other tertiary institutions also requiring these services. However, A4C Phase II now covers other colleges and communities. A4C Phase 2 uses a Hub & Spoke Model, where the 10 State Universities, which have resource centres, support service access by young people from communities and other colleges neighbouring the resource centre.

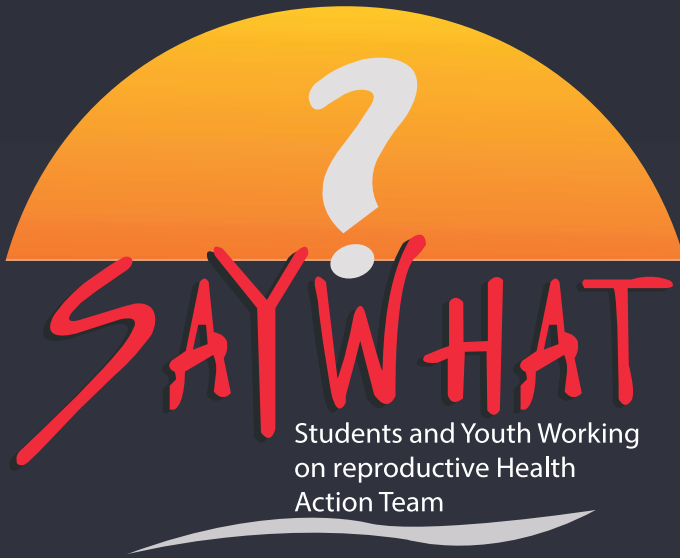
The Call Centre provides strong opportunities to broaden support and facilitate access to and support for students. The Call Centre now operates 24/7 with a fully-fledged human resource component of trained Call Centre Advisors (Students Social Workers). Case care management has also been strengthened. The newly introduced SRHR and GBV service Voucher is supporting young people in accessing services. Call volume is continually increasing due to intensified marketing of the Call Centre number 577 on multi-media platforms.

The A4C project has strong partnerships with service providers, although there were some challenges in ensuring students received services they would have been referred to. Collaborations have been made with key and strategic SRHR, GBV, and Child protection service providers to enlarge the service referral base. These include collaborations with PSZ, PSH, Friendship Bench, and After Rape Clinic. MOUs are being pursued with all relevant partners.

The evaluation documented strong project adaptability in the context of COVID-19. However, there are practical challenges in virtual programming, including the absence of/expensive infrastructure and high data costs. The Studio of Choice was established at the SAYWHAT Head Office, and SAYWHAT is using the studio to conduct low-cost productions for online broadcasting. This has ensured consistent dissemination of SRHR and GBV information to young people on all SAYWHAT social media platforms through SAYWHAT productions like the Legal Talk Shows and Power Talks.

The project successfully created resource centres, which were critical in facilitating access to information and services. However, the COVID-19 pandemic and movement restrictions meant the functionality of centres was reduced. A4C Phase 2 has resuscitated the Resource Centres established in A4C Phase 1 by recruiting full-time resource centre minders who are based at the resource centres. SAYWHAT has also strengthened interlinkages between the Resource Centre and Call Centre facilities, whereby the Call Centre has played an anchoring role in the case of resource centres being closed.

In a nutshell, SAYWHAT created awareness around the importance of being assertive, especially with regards to protective behavior. However, there are challenges in terms of their agency, which is constrained by poverty and livelihoods disempowerment. The organisation has strengthened young people's participation and leadership in the implementation of A4C interventions. Young people are leading key project programs at planning, implementation, and evaluation levels.



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